

Fantastic Price for a Complete Peace of Mind

No Hidden Charges, it's all in the price

Only
£25
per month
+ Vat



Boiler Service Care Plan



Your local boiler experts

**Twickenham Green
Plumbing & Heating**



Your local boiler experts

**Sheen Green
Plumbing & Heating**



Save
10%
with a one off
payment

Giving you
Peace of mind

Unlimited call outs

No call out fees

No labour costs

Most parts included

Local company

No hidden charges

Annual boiler service and safety check included



Arrived on time. Performed services professionally. Tidied up leaving no mess. Polite and informative.

Customer in Richmond 22 June 2016



It goes without saying that making sure your boiler is in tip top condition is a good move for your own peace of mind. An affordable boiler cover plan could save you money in the long term, and a regular boiler service can help your boiler work more efficiently and reduce the likelihood of emergencies in the future.

We pride ourselves to have a vast experience in plumbing & heating works, to hold a good stock of spares for boilers so that we can give a quick repair for our customers along with general maintenance and health & safety compliance for businesses.

For your peace of mind, we can assure you that we are fully insured (liability and employer insurance). We feel that you will be impressed by our level of service and that we will get your boiler up and running. Unlike other companies we have a ready available stock for all emergencies.

Why choose us for our Boiler Service Care Plan

- Local shops in Twickenham and Sheen stocked with spare boiler parts
- 12 fully qualified gas safe boiler engineers
- Brand new company vehicles stocked with boiler spare parts
- Emergency call outs
- Unlimited call outs
- Annual boiler service and safety check included.

Our Boiler Service Care Plan

We have come up with a fantastic care plan for your boiler giving you total peace of mind all year round.



What we will do when we visit.

- Check the operation of the water circulation pump and lubricate externally if required.
- Thoroughly inspect, clean, and adjust the burner controls and all component parts of the boiler for reliable operation and maximum efficiency.
- Replace parts as required in accordance with the manufacturers' recommendations.
- Check and clean burner assembly.
- Check operation of time clocks, room and boiler thermostats and other electrical controls and report any defects.
- Clean all unit flue ways and combustion chambers.
- Carry out efficiency test where possible.

What parts ARE covered in our boiler care plan?

- One single natural gas boiler - Boiler control and thermostats, baffles, burner gaskets, burner motor, combustion head, control box, draft tube, electrode assembly, flame sensor, flexible coupling, impeller, ignition transformer, nozzle, sight door, circulation pump, internal boiler time clocks and programmers, internal motorised valve.
- The flue including the flue terminal, up to one metre in length.



What is NOT covered in our boiler care plans

- Defects arising from build-up of rust and sludge in the central heating system.
- Heat exchangers, refractory linings, boiler or heating casing and insulations, damage to the appliance or components caused by any circumstances other than normal wear and tear outside the control of the contractor.



Terms and Conditions

- These terms and conditions should be read in conjunction with the schedule of maintenance for the appropriate maintenance plan, which forms part of the terms and conditions.
- The customer will pay £30 Vat inclusive to the company by monthly direct debit or one off payment for the total amount at the discounted rate of £324 Vat inclusive.
- This care contract is valid for 12 months starting from the first monthly payment.
- The agreement is automatically renewed annually at the rate current at the time.
- Service visits will be made by appointments and undertaken during the contractors' normal working hours, between Monday and Friday excluding bank holidays. In the event of a breakdown to the appliance, the contractor shall endeavour to respond within 24 hours or as soon as reasonably practical within the normal working hours. An additional emergency breakdown service is also available between 8.30 AM and 12.30 PM on Saturdays, between 1st October and 30th April.

The service care contract will be provided subject to the following conditions:

- One single natural gas boiler on your property, that's designed for home use and has a heat output capacity of up to 70kW. The boiler should be less than 10 years old and must have a suitable magnetic system filter. We will carry out a first service or annual service before taking the contract on.
- The customer warrants that the appliance and its use comply with all relevant statues, bylaws and regulations. That on the first site visit of the company service engineer, the appliance is found to be such that it can be maintained satisfactory in accordance with this agreement and the manufacturer's recommendations. Parts required on the first visit of the company's service engineer are not covered under the care plan.
- That in respect of any second or subsequent visit no part of the appliance has been tampered with or interfered with by any person since the previous visit by the company's service engineer, other than in respect of the normal operation of the appliance.
- Due to sourcing parts, we only take on British made boilers: Worcester, Vaillant, Ideal, Baxi or Glowworm.
- The company reserves the right in giving written notice to the effect to alter the amount payable by the customer.
- While the company will use its best endeavour to perform its obligations under this agreement, it shall not be responsible for any loss or damage sustained by the customer if as a result of war, civil commotion, strikes or other causes outside the company's control.
- This agreement which is not transferable, supersedes any previous agreement between the parties and shall continue in force until determined by either party on giving to the other not less than one month's notice in writing to expire at the end of the first or any subsequent year from the signed date here.
- If it was found that the repair was more than £600 it would be deemed that the boiler is not economically viable to be repaired and in these circumstances we would give £600 towards the replacement of the new boiler.
- If it was found during the repair works that the boiler was not installed according to the manufacturer's instructions we reserve the right to terminate the contract immediately.

Want to know more call us today on 0208 893 9373

4 Easy ways to pay

With 4 easy ways to pay, giving you peace of mind straight away.



1. Telephone



Receive immediate cover for your boiler for a year.
To make payment by card of £324 call - 0208 241 0260



2. Pay by Card



Customer name:

Customer address:

Postcode: Phone number:

Card Payment Details

I enclose my credit/debit card details for the full payment of £324 for a year service care contract payable to A and F Services Twickenham Ltd.

Card Type: Debit Card Credit card

Card number:

Issue Date: Expiry Date:

Name on card: Security Number:

Please send this section to:
Twickenham Green Plumbing & Heating, 84 The Green, Twickenham, TW2 5AG



3. Cheque



I enclose a cheque for payment of £324 for a year boiler service care contract.

Customer name:

Customer address:

Postcode: Phone number:

Please make cheques payable to A and F Services Twickenham Ltd and post to
Twickenham Green Plumbing & Heating, 84 The Green, Twickenham, TW2 5AG

4. Standing Order Mandate Payment

Please fill out the form and post it to: Twickenham Green Plumbing & Heating, 84 The Green, Twickenham, TW2 5AG

STANDING ORDER MANDATE

To Bank

Postal Address

Bank		Branch Title (not address)		Sorting Code Number	
HSBC Bank				40-21-22	
Beneficiary's Name		Account Number		Quoting Reference	
A & F Services Twickenham Ltd		6 1 4 2 7 9 0 3			
Amount		Amount in words			
£ 30.00		Thirty Pounds Only			
Date of first payment:		Due date and Frequency		Date of last payment	
		and thereafter every		until further notice or writing or	
commencing				and debit my/our accordingly	

PLEASE CANCEL ALL PREVIOUS STANDING ORDER/ DIRECT DEBIT MANDATES IN FAVOUR OF

UNDER REFERENCE NUMBER

If there are any special instructions please tick this box and write details overleaf

Name of Account to be debited

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Sorting Code

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Account Number

--	--	--	--	--	--	--	--	--	--

Signature(s) Date:

Banks may decline to accept instructions to charge Standing Orders to certain types of account other than Current Accounts.

- Note:** The Bank will not undertake to
- a) make any reference to Value Added Tax or pay a stated sum plus V.A.T., or other indeterminate element.
 - b) advise remitter's address to beneficiary.
 - c) advise beneficiary of inability to pay.
 - d) request beneficiary's banker to advise beneficiary of receipt.
 - e) accept instructions to pay as soon after the specified date as there are funds to meet the payment, if funds are not available on the specified date.
- Payments may take 3 working days or more to reach the beneficiary's account. Your branch can give further details.**

Visit us today



If you have further questions or would like plumbing advice, please visit one of our local plumbing shops.

Twickenham Green Shop



84 The Green,
Twickenham,
Middlesex TW2 5AG

0208 241 0260

www.twickplumb.com

Sheen Green Shop



422A Upper Richmond
Road West,
London SW14 7JX

0208 893 9373

www.sheenplumb.com

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